Explore jobs supporting someone with a disability

A province-wide job board offering jobs working with people with disabilities who hire their own support staff.



This toolkit is about Support Worker Central and the jobs available for anyone interested in becoming a support worker for someone with a disability.

What is Support Worker Central?

Support Worker Central is a free, province-wide job board that connects people with disabilities with support staff. The job board enables people with disabilities and their families to hire their own support staff, while providing job opportunities for people, with or without experience, looking to support someone with a disability.

Benefits of working as a support staff:

- 1. Flexible schedules: Employers understand when staff require flexible schedules.
- 2. Financial benefits: Paid entertainment, activities, travel and more.
- **3. Rewarding connections:** Enjoy a comfortable work environment and support from those who hired you.
- 4. Recognition: Acknowledgment of milestones and general appreciation.
- **5. Training provided:** Most positions offer training, so previous experience or education are not necessary.

Job commitments:

- Full-time
- Part-time
- Contract
- Temporary

Examples of job types:

- Daytime support
- Personal care
- Respite care (overnight)
- Live-in caregiver
- Behavioral interventionist

Qualifications

Must be interested in creating an inclusive society by supporting the daily needs and independent living of someone with a disability.

- All jobs offer training.
- Experience and education are not necessary for most positions.



How to become a support worker:

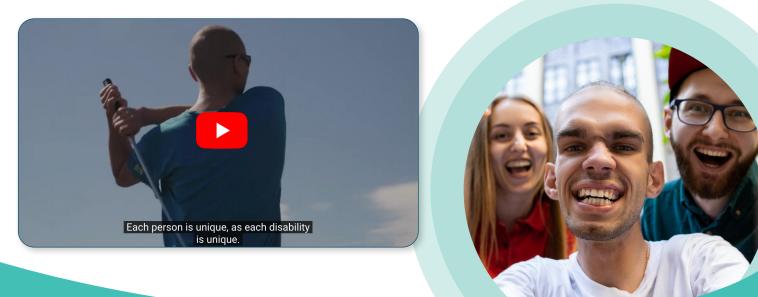
- 1. Register to become a support worker on Support Worker Central
- 2. Create a profile
- 3. Explore job postings
- 4. Apply for jobs send the people hiring a message to learn how to apply for the position
- 5. Keep an eye on your inbox for responses from employers
- 6. Be ready to send in a resume, or set up an interview with potential employers

Note: Once you create a profile employers can contact you with job opportunities. It is up to you to respond directly to the employer to learn more about the position.



Watch and Learn

About Support Worker Central





FAMILY SUPPORT Institute of BC families supporting families

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Frequently asked questions

1. Who created Support Worker Central?

Support Worker Central is funded by the province of British Columbia and managed by the Family Support Institute of BC and Vela Canada.

- **2. Is there a cost to use Support Worker Central?** No. Thanks to our funders, the Province of British Columbia, Support Worker Central is free to use.
- **3. What Information should I have in my profile?** <u>Tips to Writing an Enticing Profile (For People Looking for Work) Support Worker Central</u>
- **4. What is the average wage?** The average pay is \$25 per hour; however, each position will be different as it can depend on the responsibilities and time commitment of the role. Wages will be available on each job posting.
- **5. How do I message employers?** If you see a job that you want to apply for, please click the "message" button located at the top of the job description. Once the message is sent, it is up to the person hiring to instruct the job seeker on how to apply for the job (it is recommended to have the job seeker send their resume to a personal email address). Job seekers cannot upload their resumes to Support Worker Central.
- **6. Can I upload my resume to Support Worker Central?** No. Job seekers cannot upload their resumes to Support Worker Central. The person hiring will need to provide an email address to send the resume to.
- **7. Do you match job seekers with jobs?** No. Support Worker Central is a job board and does not match job seekers with employers. It is up to job seekers to explore the jobs posted and then contact the people hiring.
- **8. Does Support Worker Central screen support workers?** Support Worker Central is a user-based job board and does not screen or interview support workers. It is imperative that screening and interviewing are conducted by the person(s) hiring.
- 9. What types of jobs are on Support Worker Central? <u>Types of Jobs Available on Support Worker</u> <u>Central - Support Worker Central</u>
- **10. Is training available?** Support Worker Central does not offer training for job seekers. The people hiring support staff through SWC will offer training (please note that each job will be different as some people hiring may require training but you need to review the job posting to learn more). There is no certification obtained, however, many of the skills you will learn are transferable to other roles as a support worker.
- **11. Do I need previous work experience or education to become a support worker?** No. Please read more here: Is Previous Training or Education Required to be a Support Worker? Support Worker Central
- **12. Is Support Worker Central across British Columbia?** Yes, Support Worker Central is available across British Columbia.
- **13. Can I post a job as well as look for work?** Yes, after you create your account as a support worker, you can request access as an individual/family (ie. Employer). To request access, go to your dashboard and there will be a "request access" button.
- 14. I have questions about being an employee, where can I find support? Resources - Support Workers - Support Worker Central
- **15. Who do I contact if I have difficulties using the site?** If you are having difficulties using the site, please contact us at support@support@supportworkercentral.ca







Resources:

Support Worker Central has a resource section on the website: <u>Resources - Support Workers -</u> <u>Support Worker Central</u>

All the people hiring are individuals with disabilities or their family members. They are required to follow all employment laws, however, if an employee needs more support, we suggest visiting our resource section to educate yourself on an employer's legal obligations.

Disclaimer:

Family Support BC, Vela Canada, and the Province of British Columbia are not responsible for any staffing issues or concerns. Support Worker Central is a job board created to help individuals with disabilities and their families find support staff. We do not screen employers or job seekers, nor manage staff. It is important that users do their do-diligence when finding employment or hiring staff.





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