



A Report from our Executive Director and the President of the Board



We are honoured to share this year's 2023-2024 Annual Report with you and to extend our heartfelt gratitude for your continued trust, passion, and belief in the mission of the Family Support Institute of BC (FSI).

At FSI, we believe that every family matters. We are grounded in the unwavering belief that lived experience is powerful, that families deserve to be heard and respected, and that connection and community are at the heart of resilience. Our commitment is to strengthen, connect, and build communities and resources with families of people with disabilities across British Columbia.

The 2023–2024 fiscal year has been a profound journey of growth, resilience, and collaboration. As communities across BC faced complex and evolving pressures, FSI remained steadfast in walking alongside families — ensuring they are supported, connected, valued, and empowered. Our work has been possible because of the dedication of our staff, the passion of our volunteers, the guidance of our Board, and the generous support of our funders and community partners.

ORGANIZATIONAL PROGRESS AND ACCREDITATION

This year marked several important milestones for FSI. A major achievement was completing our first-ever **CARF Accreditation Survey**. Through the commitment of our team, we successfully developed and expanded policies, procedures, and goals that not only align with international standards but also reflect our mission, vision, and values. We anticipate a three-year accreditation, strengthening our governance, service delivery, and overall operations.

EXPANDING PROGRAMS AND FAMILY SUPPORT

Our reach expanded significantly this year.

- We responded to over **3,200 family support requests** across BC.
- Our volunteers and staff delivered peer-to-peer support, Learning Explorations, transition workshops, and advocacy guidance, even as service systems shifted around us.

Our digital platforms also grew:

- **FindSupportBC** expanded to over **2,000 resources**, available in more than 50 languages.
- **Support Worker Central** reached nearly **7,000 users**, helping families find skilled support workers.

- **MyBookletBC** surpassed **5,700 registered users**, empowering families to tell their stories and advocate for personalized supports.

We strengthened community relationships, expanded transition supports, and delivered another impactful **Training Weekend** — fostering learning, healing, and community building.

TRAINING, LEARNING, AND BUILDING CAPACITY

FSI continued to lead meaningful training opportunities for families, staff, and volunteers.

- We hosted **90 Learning Explorations**, reaching over 2,000 participants, covering topics such as inclusive education, mental health, financial literacy, and transition planning.
- **Family Hangouts** offered over **70 virtual sessions**, creating safe, supportive spaces for peer connection, sharing resources, and mutual encouragement.
- Our **Training Weekend** returned in-person to Manning Park, focusing on cultural humility, leadership development, trauma-informed practice, advocacy skill-building, and reinforcing our deep commitment to Truth and Reconciliation.
- Volunteer engagement was strengthened through expanded Resource Parent (RP) onboarding, mentorship, and a renewed focus on cultural responsiveness.

REGION	NUMBER OF RPs
FRASER	66
INTERIOR	40
NORTH	27
VANCOUVER COASTAL	40
VANCOUVER ISLAND	33
TOTAL RPs	206

**STRENGTHENING
YOUR CIRCLE**
BUILDING CONNECTIONS

FSI TRAINING WEEKEND 2024



TRAINING WEEKEND 2024

For 38 years our volunteer network has come together from all over the province for training, networking and information sharing.

5

SESSIONS WERE RUN IN
PERSON AT TRAINING WEEKEND

50

PEOPLE ATTENDED
TRAINING WEEKEND 2024

Through these efforts, FSI continues to equip families with the tools, knowledge, and relationships needed to foster resilience, empowerment, and leadership.

DIVERSITY, EQUITY, AND INCLUSION (DEI)

FSI continued to advance diversity, equity, inclusion, and cultural safety across all areas of our work:

- Our organization was led by our **Indigenous Practice Advisor** who guided our work to ensure we are holding true to our commitments with humility and grace.
- Our **Indigenous Advisory Circle (IAC)** met regularly, providing crucial guidance to embed reconciliation and Indigenous perspectives into organizational practices.
- Staff engaged in a variety of cultural safety trainings, strengthening our collective capacity for decolonization and inclusive practice.
- The **Diversity Circle** led the advancement of FSI’s Cultural Competency, Diversity, and Inclusion Plan.
- We launched a **Translation Pilot Project** to provide bilingual interpreters with disability competence, improving accessibility for a wider range of families.

We remain firmly committed to creating spaces that are welcoming, inclusive, and culturally safe for all families.

ORGANIZATIONAL CULTURE AND WELLNESS

Prioritizing the well-being of our team was a central focus this year.

We implemented new wellness strategies based on the **Guarding Minds at Work** survey, reinforced values-driven recruitment and retention strategies, and strengthened our vibrant organizational culture — one rooted in empathy, inclusion, and resilience. Our team met regularly and openly, supporting one another with heart and enthusiasm.

KEY ORGANIZATIONAL ACHIEVEMENTS

Our achievements reflect the power of collective action:

- A thriving volunteer network of over **230 active Resource Parents and Family Members**.
- Expansion and upgrades across all major digital platforms, with early development underway for a **professional portal for FindSupportBC**.
- Launch of new initiatives such as the **Translation Pilot Project** and the **Family Voices BC Tour**, amplifying the experiences and priorities of families across the province.
- Sustained advocacy on critical issues including inclusive education, accessible housing, aging supports, and disability rights — always grounded in the voices of those with lived experience.

The strength, resilience, and leadership of families remain at the heart of all we do.

GOVERNANCE AND LOOKING FORWARD

The FSI Board of Directors remained actively engaged throughout the year, prioritizing strong governance practices, strategic oversight, and collaboration with staff and advisory groups. Regular Board meetings advanced progress on the 2023–2028 Strategic Plan, with a focus on enhancing peer networks, embedding cultural safety, elevating family voices, and ensuring long-term organizational sustainability.

This year, we said goodbye and shared heartfelt gratitude to valued Board members:

- **Dominic Rockall**, for his leadership and commitment to governance excellence.
- **Lori Woods**, for six years of dedicated service and advocacy.
- **David Paynter**, whose 6 years on the board, and over 30 years of involvement with FSI have left an indelible mark on our history and evolution.

Succession planning is actively underway as we prepare for the upcoming transition of the Vice-President role in 2026 and continue to recruit Board members who reflect the diversity and lived experiences of BC families.

GRATITUDE AND CLOSING

In closing, we extend our deepest gratitude to all who make the work of FSI possible:

- To the families — for your courage, trust, and leadership.
- To our volunteers — for your compassion, experience, and unwavering support.
- To our staff — for your dedication, innovation, and heart.
- To our Board — for your stewardship, insight, and commitment.
- To our funders and community partners — for believing in the power of family-led support and systems change.
- To our donors — thank you for believing in FSI.

Together, we are building a stronger, more inclusive British Columbia — where every family is supported, connected, and empowered.

Thank you for being part of the FSI family. We are stronger together — and together, we will continue to make a difference.


Angela Clancy
Executive Director


Ellen Tarshis
President of the Board

3124
SUPPORT REQUESTS AND INTERACTIONS***

REGION	SUPPORT INTERACTIONS
VANCOUVER COASTAL	615
VANCOUVER ISLAND	286
INTERIOR	295
FRASER	1542
NORTH	221
OUT OF PROVINCE/UNKNOWN	165
TOTAL INTERACTIONS	3124

*Statistics from November 1, 2023 to October 31, 2024
***Our stats often overlap into many categories and are captured in several areas/categories so numbers may not always be completely accurate. They are also based on manual entry.

Strategic Plan Progress Update 2023-2024

The Family Support Institute (FSI) is proud to report on our 2023–2028 Strategic Plan. Rooted in a vision of empowering families and individuals with disabilities across British Columbia, this plan serves as a roadmap to building more connected, inclusive, and resilient communities.

GOAL #1 - INCREASE AWARENESS OF FSI THROUGHOUT THE PROVINCE

Progress:

- Launched and implemented a comprehensive communications strategy, enhancing FSI's visibility provincially.
- Updated and modernized the FSI website to better reflect our programs, values, and family-centered focus.
- Increased outreach through newsletters, weekly e-blasts, and active engagement across Facebook, Instagram, and LinkedIn.
- Conducted presentations across the province to introduce FSI's services to new families, partners, and stakeholders.
- Strengthened Search Engine Optimization strategies and expanded digital marketing to drive public engagement.
- Shared community stories and lived experiences that reflect the voices of the families we serve.

Next Steps:

- Expand collaborations with local media, advocacy influencers, and family networks.
- Continuously monitor the impact of awareness initiatives and refine communication approaches to maximize reach.

GOAL #2 - STRENGTHEN OUR PROGRAMS IN NORTHERN, RURAL, AND REMOTE COMMUNITIES

Progress:

- Piloted new virtual and hybrid support offerings to overcome geographical barriers, ensuring families in remote areas could access services.
- Built stronger relationships with local leaders, Indigenous organizations, and service providers in northern and rural regions.
- Expanded the network of Volunteer Resource Parents (RP's) in underserved areas to offer peer-to-peer support.
- Increased participation from northern and Indigenous families in provincial engagement initiatives such as the Family Voices Project.

Next Steps:

- Evaluate pilot projects for sustainability and best practices.
- Seek dedicated funding to embed permanent services/supports into rural and remote regions.
- Strengthen mobile outreach and culturally relevant engagement efforts.

GOAL #3 - STRENGTHEN FSI'S ORGANIZATIONAL CAPACITY

Progress:

- Conducted an organizational assessment to identify priorities for growth and resilience.
- Launched "Guarding Minds at Work" initiatives and Psychological Health and Safety programs to prioritize employee wellness.
- Implemented technology upgrades to streamline operations and remote work capabilities.
- Developed a succession planning framework and offered regular governance training for board members.
- Strengthened internal leadership capacity through ongoing professional development opportunities for staff.

Next Steps:

- Diversify funding streams to safeguard long-term financial health.
- Build mentorship programs for staff career and personal development.
- Maintain ongoing evaluation of workplace health and psychological safety.

GOAL #4 - RAISE THE VOICES OF FAMILIES AND PEOPLE WITH DISABILITIES.

Progress:

- Led advocacy efforts focused on system change, family needs, and equity through direct dialogue with policymakers and government bodies.
- Launched digital storytelling initiatives, highlighting the lived experiences and resilience of families across BC.
- Created a research paper alongside the Institute for Inclusion and Citizenship, elevating the voices of family experiences in our Family Voices engagement tour.
- Built capacity among families to advocate for themselves through toolkits, peer support, and training events.
- Initiated community engagement tours through the Family Voices Project to deepen relationships and hear directly from families in diverse regions.

Next Steps:

- Expand digital advocacy efforts, including webinars, family hangouts, and campaigns to share family stories with wider audiences.
- Strengthen partnerships with advocacy organizations to build collective strength and systemic impact.
- Equip families with more accessible resources to engage in local and provincial advocacy movements.

GOAL #5 - EMBED AND EMBRACE EQUITY, DECOLONIZATION, AND INCLUSION

Progress:

- Created and filled the new Indigenous Practice Advisor role, ensuring Indigenous knowledge, teachings, and leadership are central to FSI's work.
- Formed the Indigenous Advisory Circle (IAC) to provide ongoing guidance, wisdom, and cultural teachings, with thanks and deep appreciation for their dedication.
- Delivered training to staff, board, and volunteers on Truth and Reconciliation, Indigenous Cultural Safety, and anti-racism, including workshops led by Indigenous Elders and Knowledge Keepers.
- Launched a Territorial Acknowledgment Resource Toolkit to support respectful recognition across all FSI events and activities.
- Supported the development of an Indigenous Cultural Training Plan, guided by Indigenous voices, to be fully implemented in 2025.
- Formed our Diversity Circle and continued to enhance how we support diverse family needs across BC through openness, transparency, collaboration and education.
- Implemented our Cultural Competency, Diversity and Inclusion Plan.
- Fostered new partnerships with Indigenous-led organizations, including presentations at the BC Aboriginal Child Care Society, MNBC Early Years Conference, and the National Indigenous Disability & Wellness Gathering.

Next Steps:

- Implement the Indigenous Cultural Training Plan across all levels of the organization, expanding opportunities for staff, board, and volunteers.
- Continue to walk alongside the IAC to weave cultural teachings into FSI's programs, services, and leadership practices.
- Build new pathways to connect with marginalized and underrepresented communities through culturally safe, relational approaches.
- Renew our commitment to self-reflection and learning, embedding decolonization and anti-racism into all organizational systems and relationships.

The Year in Review*

A lot happens in a year at FSI and there are many moving parts. Our staff and volunteers work hard every day to support families, find up to date and relevant information and provide top notch training to community partners and families across BC. Below is just a snapshot of what we have accomplished across many different platforms.

VIRTUAL SUPPORT

see our Facebook pages here:



778

FOLLOWERS OF **CONTINUING CONVERSATIONS** PRIVATE FACEBOOK GROUP

131

FOLLOWERS OF **EARLY YEARS TRANSITIONS** PRIVATE FACEBOOK GROUP

391

FOLLOWERS OF **TRANSITIONING TO ADULTHOOD** PRIVATE FACEBOOK GROUP

279

FOLLOWERS OF **ALL ABOUT RESPITE** PRIVATE FACEBOOK GROUP

163

FOLLOWERS OF **SUPPORT WORKER CENTRAL** FACEBOOK PAGE

192

FREE **THEMED SUPPORT GROUPS** AND INFO SESSIONS WERE HOSTED BY FSI

568

PEOPLE ATTENDED THESE SESSIONS

OUR PROJECTS



23,465

NEW **MYBOOKLET** USERS VISITED THE WEBSITE



4,488

NEW **FIND SUPPORT BC** USERS VISITED THE WEBSITE

2,851

NEW **TRANSITION TIMELINE** VIEWERS



2,672

NEW **MYCOMMUNITYBC** USERS VISITED THE WEBSITE



13,971

NEW **SUPPORT WORKER CENTRAL** USERS VISITED THE WEBSITE

*Statistics from November 1, 2023 to October 31, 2024

LEARNING AND PLANNING

LEARNING EXPLORATIONS ARE PUBLIC SESSIONS WITH RELEVANT, UP TO DATE INFORMATION THAT AFFECT FAMILIES NOW.

10

LEARNING EXPLORATION SESSIONS WERE RUN

208

PEOPLE ATTENDED THESE SESSIONS

OUR WEBSITE AND SOCIAL MEDIA

4,500

TOTAL "FOLLOWERS" OF FSI FACEBOOK PAGE (THOSE WHO SEE OUR CONTENT IN THEIR NEWS FEEDS.)

684

FOLLOWERS OF **FSI INSTAGRAM** PAGE

3,773

SUBSCRIBERS ON FSI MAILING LIST

19,732

NEW USERS TO **FSI WEBSITE**

4,373

NEW USERS TO **TOOLKITS ON THE FSI WEBSITE**

TOP 10 SUPPORT THEMES

FSI records the themes of each support call we receive. Below are the top 10 call themes this year*

1. Connection to RP/ Supports
2. Waitlists or Lack of Access to Support
3. Discrimination/Racism;
4. Exclusion/Limited Access to School Supports
5. No/Inadequate Funding
6. Child Protection/Limited Access to Adequate MCFD Supports
7. Mental Health Support Needs/Limited Access to Mental Health Supports
8. Systems Navigation
9. Advocacy Support/ Emotional Support
10. Access to Information/ Resources



Director of Operations Report

Reflecting on the past year, I'm deeply grateful and proud of what we've achieved at the Family Support Institute of BC. It's been a year of resilience and purpose, grounded in our commitment to families and people with disabilities. As Director of Operations, I've been privileged to work with an incredible team, united by the belief that families thrive when supported and valued.

Among our most significant and impactful achievements this year was the successful completion of a CARF Accreditation Survey—a rigorous and comprehensive process that evaluated our organization against more than 950 standards. We are proud to report that FSI received a full three-year accreditation, the highest level awarded by CARF International. This accreditation affirms not only the quality of our services and governance but also our deep alignment with best practices in management, accountability, and family-centered service delivery.

Achieving this milestone was no small feat. It was the result of countless hours of dedication, reflection, and collaboration across the entire FSI team. From governance and financial management to service delivery and risk mitigation, we ensured that our policies, procedures, and operational plans were not only in place—but living documents that reflect our values and our practice. It was a powerful reminder that the strength of our organization lies not just in what we do, but in how we do it: with integrity, transparency, and a people-first approach.

One of the “gemstones” of our accreditation submission—and of our organizational evolution—was the development and implementation of our Cultural Competency, Diversity, and Inclusion Plan. This plan is not just a document. It is a commitment to transformational change that reflects our responsibility to create safer, more equitable, and more inclusive spaces for all families across British Columbia.

At the heart of this work is the leadership of our Indigenous Practice Advisor, whose guidance has helped embed the principles of truth, reconciliation, and anti-racism into the fabric of FSI. Our staff-led Diversity Circle has become a trusted and vital forum for learning, unlearning, and honest dialogue. It provides staff with a dedicated space to explore the many dimensions of diversity—whether race, culture, disability, language, gender identity, socio-economic status, or lived experience—and to grow together in community. Through these regular gatherings, we continue to deepen our understanding and evolve our practices so that we can truly “show up” in the right way for the families we serve.

Operationally, this past year was also marked by a focus on sustainability and strategic alignment. As a provincial organization with a unique peer-based model of support, it is critical that we remain agile and forward-thinking. We have taken important steps to strengthen our internal systems, clarify our workflows, and invest in the development and well-being of our team.

From improved onboarding and training for new peer mentors to better data collection and reporting systems, we are building capacity in all corners of the organization—ensuring that we are not only meeting current demands, but preparing for future growth and innovation.

Of course, none of this work happens in isolation. It is made possible through deep relationships—within our staff team, our Board of Directors, our provincial network of peer mentors, and the thousands of families across BC who engage with FSI every year. Every policy we write, every report we submit, every training we offer is in service of one goal: to ensure families feel less alone, more empowered, and better supported.

As someone who is not only a professional in this field but also a parent to a daughter with disabilities, this mission is deeply personal to me. I know what it means to walk beside a young person as they navigate systems and spaces that were never designed to accommodate their brilliance or their differences. I know the worry, the advocacy, the grief, the hope—and the joy—of parenting in a world that doesn't always understand. And I know, firsthand, the power of connection and shared experience. Thank goodness for FSI.

The work we do matters. It matters in hospital rooms, in classrooms, in courtrooms, in community centers, and at kitchen tables. It matters when a family gets their first diagnosis, and when a young adult prepares to move out on their own. It matters when a peer mentor picks up the phone and says, “I've been there too.” And it matters because families, in all their forms, deserve support that honors their strengths and upholds their rights.

It has been an honour and a privilege to lead this work as FSI's Director of Operations. I am continually inspired by the brilliance, resilience, and compassion of those around me—especially the families who allow us into their lives and trust us with their stories. This past year has reminded me that while change is often slow and systems can be overwhelming, the act of showing up—with intention, humility, and heart—can move mountains.

Patti Mertz
Director of Programs



Indigenous Practice Advisor Report

As the Indigenous Practice Advisor, it is with a heart full of respect, gratitude, and commitment that I submit this report for the 2023–2024 year. The Family Support Institute of BC (FSI) continues to walk the path of anti-racism, decolonization, and Truth and Reconciliation, —not as a destination, but as an ongoing journey rooted in relational accountability, humility, and action.

We are also grateful for our exceptional staff team. Their unwavering support this past year, we have made important strides in weaving Indigenous Ways of Knowing, Being, and Doing more deeply into the fabric of our organization. Our collective efforts have been carried forward by many hearts and hands, particularly the unwavering guidance and generosity of our Indigenous Advisory Circle (IAC). We lift our hands to the IAC members for their commitment, wisdom, and patience as we continue to expand our circle of understanding and action.

HONOURING THE WORK OF THE INDIGENOUS ADVISORY CIRCLE

The Indigenous Advisory Circle has completed and formally adopted its Terms of Reference, establishing a strong, culturally respectful framework that will be reviewed annually to remain responsive to the needs of the Circle and the communities we serve. We were also honoured to welcome new members into the Circle this year, strengthening our collective voice and breadth of teachings.

Most IAC members have now provided their consent to be publicly named, and work is underway to launch a dedicated IAC section on the FSI website to honour and acknowledge their contributions. Their leadership has shaped many of FSI's cultural initiatives, reinforcing the importance of relationality, reciprocity, and consent at every stage.

ADVANCING CULTURAL LEARNING AND SAFETY

In the spirit of lifelong learning, FSI has deepened its commitment to Indigenous Cultural Safety through intentional training and reflection opportunities. Highlights include:

- Delivery of the Introduction to Indigenous Cultural Safety presentation at Training Weekend, which was deeply valued by participants and praised for its woven-in cultural teachings.
- Formation of a small IAC working group to develop FSI's first Indigenous Cultural Training (ICT) Plan, aligning with both CARF accreditation standards and Indigenous models of learning and respect.
- Gathering feedback through the Indigenous Cultural Training Survey, which showed notable increases in cultural knowledge and a strong desire to continue learning through both virtual and in-person gatherings.
- Development of a self-paced Indigenous Cultural Training bundle
- Securing funding to offer San'yas Indigenous Cultural Safety Training to staff, opening new pathways for foundational cultural learning across the organization.

The Learning Road Map created this year beautifully illustrates that cultural learning is non-linear - reflecting a spiral of growth, reflection, and deepening relationships.



This year, FSI continued to build relational bridges across communities through meaningful engagement and shared learning:

- Our work also included contributions to wider provincial conversations through presentations, resource development, and collaborative engagement tours such as the Family Voices Project.

Truth and Reconciliation is not a project or a checklist - it is a way of being that must be reflected in our words, actions, and spirit. This year, FSI undertook several significant steps to live our commitments to Truth and Reconciliation:

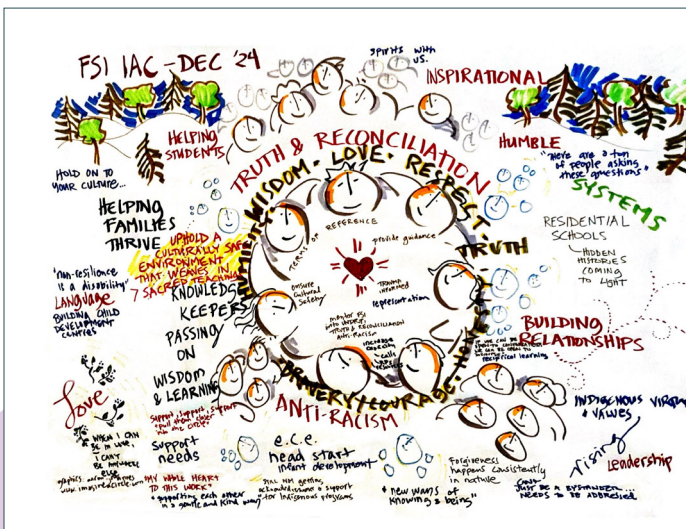
- Creation of a Territorial Acknowledgment Resource Toolkit, now available on the FSI website, supporting respectful and meaningful acknowledgments across all FSI activities.
- Hosting of the virtual gathering “Weaving Love and Joy into the Journey of Truth & Reconciliation” with Monique Gray Smith on October 2, 2024, providing a sacred space for reflection and learning in honour of the National Day for Truth and Reconciliation.

- While much has been accomplished, we remain humbled by the depth of the work still to come. With the continued guidance of the Indigenous Advisory Circle, FSI will:

- We raise our hands in deep gratitude to the Indigenous Advisory Circle members, whose wisdom, courage, and teachings strengthen FSI's spirit and direction. We recognize that true reconciliation is relational—it is built heart to heart, one commitment at a time.

We move forward together with humility, hope, and a sacred responsibility to hold space for truth, healing, and transformation.

Respectfully submitted,
Laranna Scott (She/Her)
Indigenous Practice Advisor



Treasurers Report



FINANCIAL PERFORMANCE

Our Statement of Operations for the fiscal year from November 1, 2023, to October 31, 2024, outlines the Family Support Institute of BC (FSI)'s financial activity and outcomes for the year. This year, FSI reported a small operating deficit of \$4,649, compared to a surplus of \$10,384 in the prior year. This shortfall resulted from a year-end accounting adjustment, and is not a cause for concern. FSI's overall financial health remains strong.

Total revenue reached \$1,894,612, representing an 18% increase from the previous year. This growth was largely driven by significant increases in our core government contracts: MCFD contract revenue rose by 36%, and CLBC contract revenue nearly doubled. These increases reflect FSI's expanding reach and the growing recognition of our work.

Special Projects revenue, meanwhile, decreased to \$363,206, down from \$483,751 last year.

Total expenses increased to \$1,899,261, approximately 19% higher than the previous year. The largest increase was in salaries and benefits, which rose by over \$335,000 as FSI grew its team and programming in line with new funding and community needs. MCFD program expenses also increased, while Special Projects expenditures declined in line with lower revenues in that category.

FINANCIAL NET WORTH

As of October 31, 2024, FSI's total assets were **\$595,456**, a reduction from **\$1,044,202** the previous year. The largest change was in **cash reserves**, which decreased to **\$532,989** from \$977,838. This reduction is largely due to the drawdown of deferred revenues and committed

funds from the previous year, used appropriately for their intended purposes in 2024.

Liabilities also decreased significantly to \$522,366, from \$966,463, as multi-year funding was recognized and applied to program delivery. The most notable reductions were in deferred MCFD and Special Projects funding.

FSI's fund balance remains steady at \$73,090. Importantly, our existing fund balance provided a stable buffer that allowed us to absorb the small budget shortfall without any disruption to services or programs.

ECONOMIC DEPENDENCE

FSI continues to rely on provincial government support for approximately 97% of its revenue. While we remain grateful for this strong partnership, we continue to explore opportunities to diversify funding through grants, sponsorships, and community support to strengthen our long-term financial resilience.

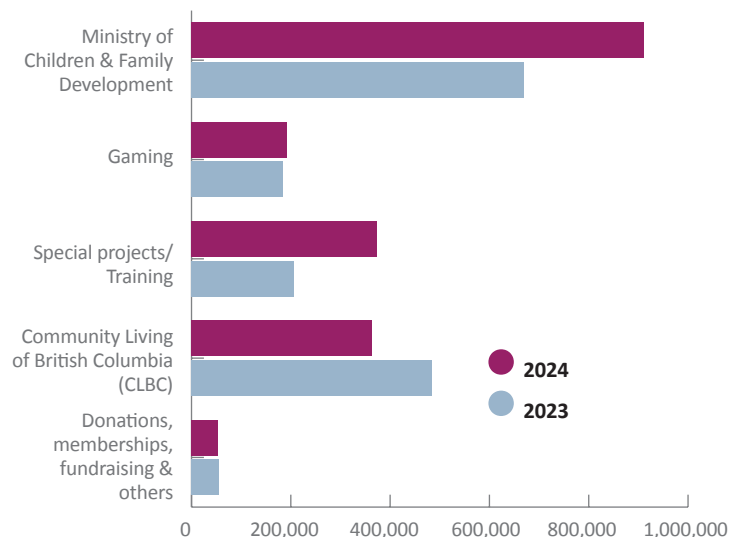
CONCLUSION AND APPRECIATION

In closing, I would like to express my sincere appreciation to the FSI staff, board, and community for their continued commitment to sound financial stewardship. This year brought growth, opportunity, and some challenges — all of which we navigated with a clear focus on our mission.

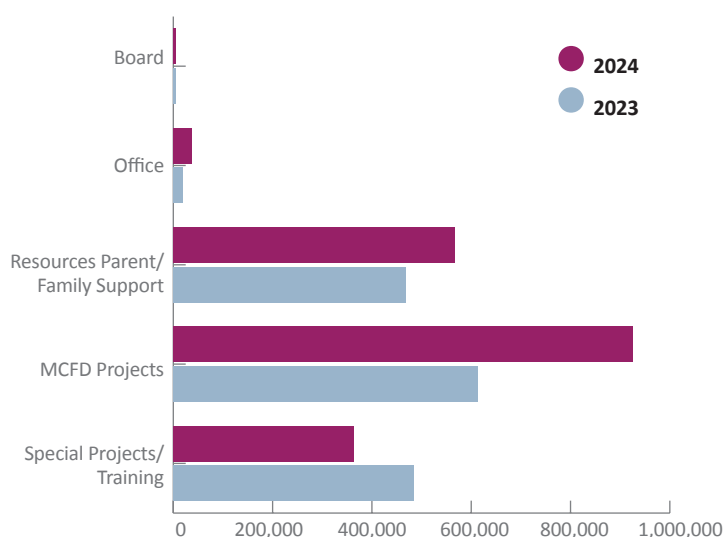
As always, should you have any questions or wish to learn more about FSI's financial performance, please don't hesitate to reach out to the Executive Director, President, or myself.

Adam Gartland,
Treasurer, FSI

REVENUE COMPARISON

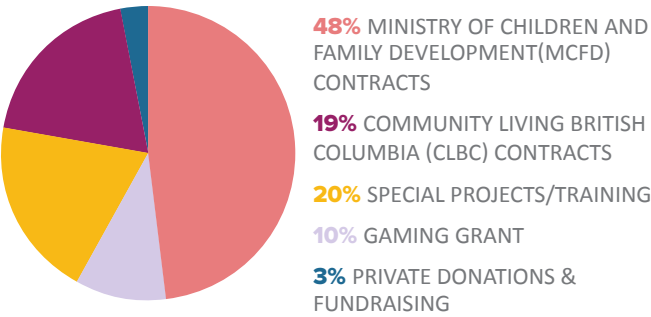


EXPENSES COMPARISON

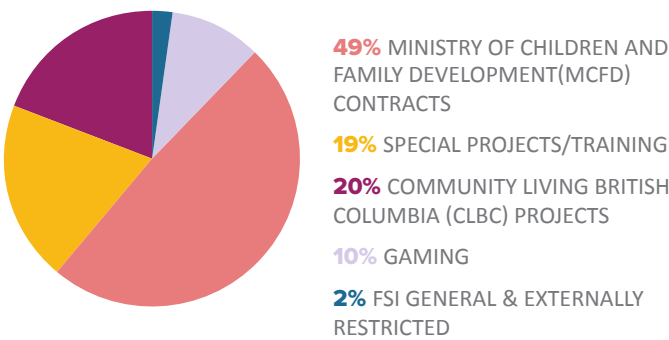


FINANCIAL HIGHLIGHTS

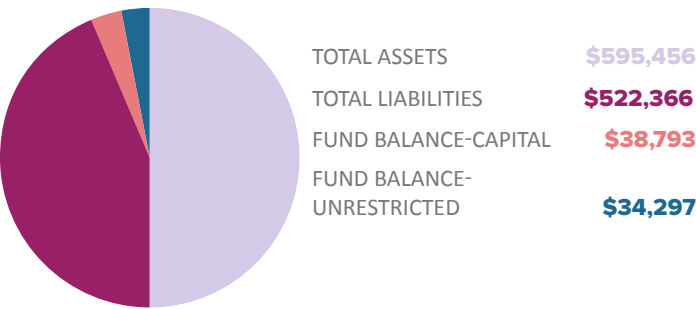
REVENUE IN 2024 BY SOURCES



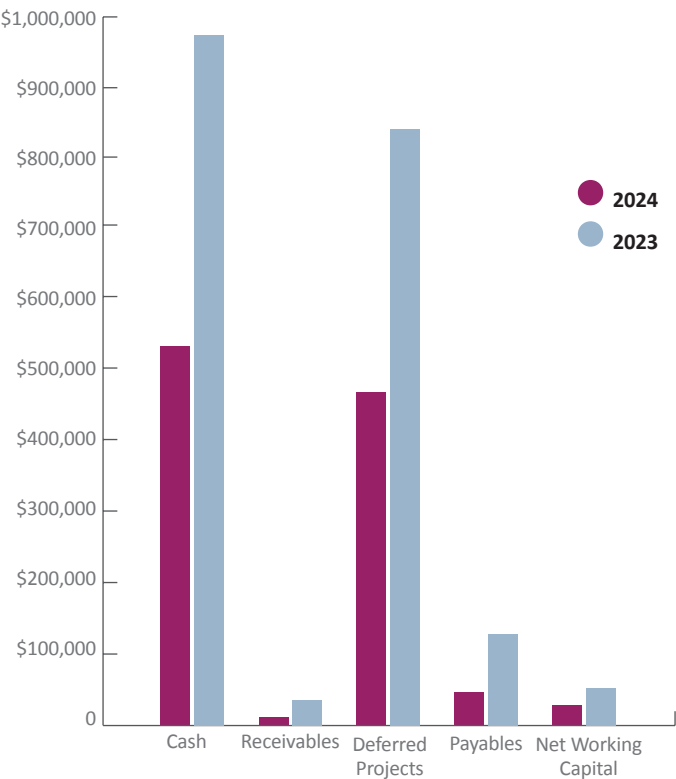
EXPENSES BY PROGRAM IN 2024



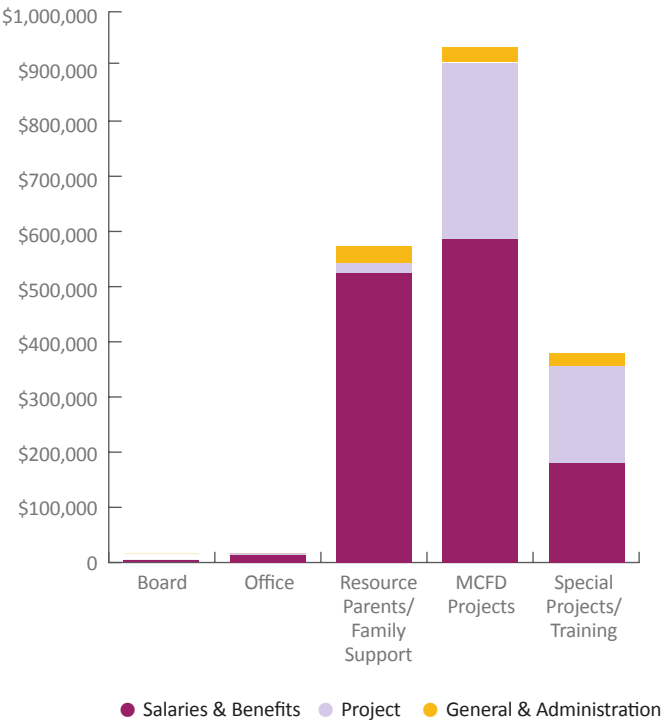
NET WORTH IN 2024



WORKING CAPITAL COMPARISON 2023/2024



MCFD PROJECTS - PEER SUPPORT/EARLY YEARS



*Statistics from November 1, 2023 to October 31, 2024

FINANCIAL HIGHLIGHTS

FAMILY SUPPORT INSTITUTE OF BC SOCIETY | STATEMENT OF OPERATIONS (UNAUDITED)

for the year ended October 31, 2024

REVENUE

	2024	2023
MCFD contract	\$911,334	\$688,940
CLBC contract	374,530	207,145
Gaming income	192,823	184,744
Special Projects	363,206	483,751
Donations, fundraising and other income	54,719	55,645
TOTAL REVENUE	1,894,612	1,600,225

LESS: EXPENSES

Salaries and benefits	1,317,412	981,528
Special project - program expenses	183,053	283,167
MCFD - program expenses	311,676	222,881
CLBC & Regional resource parent expenses	14,730	13,951
Board, workshop & general program expenses	27,461	31,690
General & Administrative expenses	44,929	56,624
TOTAL EXPENSES	1,899,261	1,589,841
EXCESS (DEFICIENCY) OF REVENUES OVER EXPENSES	(4,649)	10,384

FAMILY SUPPORT INSTITUTE OF BC SOCIETY | STATEMENT OF FINANCIAL POSITION (UNAUDITED)

for the year ended October 31, 2024

ASSETS

	2024	2023
Cash and equivalents	532,999	\$977,838
Accounts receivable	7,663	43,540
Prepaid expenses	23,542	4,668
Grant receivable	15,245	2,500
E & E Bjarnasson fund - long term deposit	5,274	5,217
James Harlamouvs fund - long-term deposit	10,743	10,439
TOTAL ASSETS	\$595,456	\$1,044,202

LESS: LIABILITIES

Accounts, lease, other payables and accrued liabilities	50,428	134,280
Deferred MCFD Projects	236,701	463,776
Deferred CLBC Projects	34,697	76,392
Deferred Gaming	11,465	19,017
Deferred Special Projects	171,393	250,992
Other deferred & externally restricted	17,682	22,006
TOTAL LIABILITIES	522,366	966,463

FUND BALANCES

Internally restricted capital fund	38,793	38,793
Internally restricted diversity committee fund	-	14,770
Unrestricted balance	34,297	24,176
TOTAL FUND BALANCES	73,090	77,739

TOTAL LIABILITIES AND FUND BALANCES	595,456	\$1,044,202
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THANK YOU TO OUR SPONSORS AND DONORS

FSI's impact is made possible thanks to the generous support of public and private funders. We are proud to acknowledge the following individuals, organizations, foundations, and partners whose contributions to FSI who have helped us do this important work.



Please note that some sponsors and funders targeted their support towards a specific project or work.

We would like to thank the following individuals and businesses who donated to FSI

Alexandria Stuart	Deborah Johnson-Hodgkins	Jonathan Story	Margaret Keating	PosAbilities
Angela Clancy	Elizabeth Wong	Joyce Mainland	Meilani Johnson	Rona Sterling-Collins
Annette Pope	Ellen Hrad	Julie Underhill	Michael Keating	Sharon Astwood
Awesome Box	Gisela Escher	Karen Speijer	Milieu Family Services	Shawna-Marie Phillips
Betty Ann Manghi	Heidi Chable	Keiko Tanioka-Man	Naomi Johnson	Shelley Hughes
Betty Jean Feldman	Helen Halet	KINSIGHT	Pacific Coast Community	Sookyung Kim
Cathy Anthony	James Sutherland	Lillian Ireland	Resources	Stella Obi
Christine Batemen	Jane Holland	Lori Bekhuys	Pat Utendals	Sylvia Boost
Christine Foelle	Jeffrey Jia	Lori Woods	Patti Mertz	Wendy Hall
CV Chung	Jili Wang	Madeleine Harlamoves	Peter Swayne	Wendy Harris
Dauphine Ravolo	John Lebidoff	Maggie Tang	Phyllis Ross	



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It is important to FSI that we continue to learn the long standing history of the indigenous people in BC and understand our place within that history. FSI would like to acknowledge our Provincial office staff are uninvited settlers working on the unceded traditional territory of the Coast Salish First Nations, which lies within the shared territories of the Qayqayt First Nation, who have gathered and cared for the land here in this community well before we arrived. We raise our hands in thanks to these peoples for graciously allowing us to do our work on their homeland also known by its colonized name of New Westminster.